

**City of Neenah
Water Works Commission Agenda
and
Storm Water Citizen Advisory Board Agenda
Monday, April 20, 2026 at 4:30 PM
Hauser Room
Neenah City Hall
211 Walnut Street, Neenah WI 54956**

- I. Call to order
- II. Public Appearances
- III. Approval of Minutes
 - A. Approve Special Meeting Minutes for April 6, 2026 (Attachment)
 - B. Approve Closed Session Meeting Minutes for April 6, 2026
- IV. Unfinished Business
 - A. None
- V. New Business
 - A. Approval of Invoices for March 2026 (Attachment)
 - B. Approval of Draft Water Quality Report (Attachment)
 - C. Salary Plan Presentation from MRA
- VI. Storm Water Report – None
- VII. Closed Session
 - A. The Commission may convene into closed session pursuant to Wis. Stats §19.85 (1)(e) for considering compensation of a public employee over which the governmental body has jurisdiction or exercises responsibility
 - B. The Commission may thereafter reconvene into open session to take action on items considered in closed session
- VIII. Adjournment

NOTICE: Pursuant to the requirements of Wis. Stats. Sec. 19.84 (Open Meeting Notice Law), a majority of the Neenah Common Council may be present at this meeting. Common Council members may be present to gather information about a subject on which they have decision-making responsibility. This may constitute a meeting of the Neenah Common Council and must be noticed as such. The Council will not take any formal action at this meeting.

In accordance with the requirements of Title II of the Americans with Disabilities Act (ADA), the City of Neenah will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities. If you need assistance, or reasonable accommodation in participating in this meeting or event due to a disability as defined under the ADA, please call the Clerk's Office (920) 886-6100 or e-mail clerk@neenahwi.gov at least 48 hours prior to the scheduled meeting or event to request an accommodation.

**MINUTES OF THE NEENAH WATER WORKS COMMISSION
AND
STORM WATER CITIZEN ADVISORY BOARD MEETING**
Special Meeting – April 6, 2026
Hauser Room – City Hall, 211 Walnut Street, Neenah, WI

Present: President Schmeichel; Commissioners: Lang, Bauman, Steiner, and Hemes; and Director Mach.

Also Present: Human Resources and Safety Director Barber; Deputy Director of Human Resources & Safety Schott; Water Distribution Manager Jens; Water Distribution Tech II Reader; Water Distribution Tech I staff members Lafave, Hawk, Coates, and Maynard; and Relief Operator Preissner

Call to Order - President Schmeichel called the meeting to order at 4:31 p.m.

Public Appearances – None

Approve Special Meeting Minutes for March 23, 2026 – Following discussion, **M.S.C. Hemes/Bauman to approve the March 23, 2026 Special Meeting Minutes.** All voting aye.

Unfinished Business– None

Closed Session – Following discussion, **M.S.C. Hemes/Bauman convene into closed session pursuant to Wis. Stats §19.85 (1)(e) for considering compensation of a public employee over which the governmental body has jurisdiction or exercises responsibility.** All voting aye.

The Commission convened into closed session at 4:33 p.m.

Reconvene into Open Session – **M.S.C. Bauman/Hemes reconvene into open session.** All voting aye.

The Commission returned from closed session at 5:01 p.m.

Adjournment – **M.S.C. Hemes/Schmeichel to adjourn at 5:04 p.m.** All voting aye.

Respectfully submitted,



Anthony L. Mach
Director, Neenah Water Utility

WATER UTILITY CASH ACTIVITY
March 2026

Cash Balance March 1, 2026		\$5,329,541
Cash Receipts		
Water Collection Receipts	738,133	
Other Water Receipts	29,488	
2025 Joint Meter Charge-Sewer	252,027	
2025 Special Assessments	51,454	
Sewer/Storm Billing Services	7,500	
Q1 Interest	38,324	
		1,116,926
Cash Distributions		
Check Register	570,139	
WE Energies	36,886	
Disbursements to the City	272,201	
		879,226
Cash Balance March 31, 2026		\$5,567,241

MAR DISBURSEMENTS TO THE CITY

Payroll		122,101
Payroll Benefits		44,624
Vehicle Fuel & Fluids		874
Vehicle Maintenance		938
Postage		453
IS Services		5,033
GIS Services		157
Finance Services-Payment Receipting		2,594
Finance Services-Accounting		5,964
HR Services		1,998
Legal Services		2,881
Payment in Lieu of Taxes		76,122
Rent		1,077
Printcare		86
Utility Invoices		1,989
Central Square Saas Fee		5,310
Total Disbursements to the City		272,201

REPLACEMENT FUND RESERVES AS OF MARCH 2026

Sludge Lagoon		\$1,332,039
Vehicles		188,199
Painting Hydrants		54,375
GAC Media Replacement		530,000
Pump Rehab		183,254
Meters/Endpoints		75,000
Boiler Replacement		65,000
Total Replacement Fund Reserves		\$2,427,867

AP Payment Date	AP Payment Number	AP Vendor Name	AP Invoice Number	AP Transaction Amount	AP Description 01	AP Description 02
03/02/2026	3905	U S BANK	02-25-26	45.00	DNR WS2 EM1 EPAY DEM SALE	DNR LIC RENEWAL SCHULZ
03/02/2026	3905	U S BANK	02-25-26	619.90	SQ *ADVANTAGE OVERHEAD DO	RPR GARAGE DOOR SPRINGS
03/02/2026	3905	U S BANK	02-25-26	4,761.00	MIDWEST METER - JACKSON	METER HORNS
03/02/2026	3905	U S BANK	02-25-26	13.00	YCBM.COM PLAN PROF	BOOKING SOFTWARE FEB 2026
03/02/2026	3905	U S BANK	02-25-26	185.67	CINTAS CORP	MATS, RUGS
03/02/2026	3905	U S BANK	02-25-26	57.29	METAL SUPERMARKETS-APPLET	TAX TO BE REFUNDED
03/02/2026	3905	U S BANK	02-25-26	64.25	4TE*CULLIGAN WATER CONDIT	LAB WATER
03/02/2026	3905	U S BANK	02-25-26	85.18	AMAZON MKTPL*FQ0B09XU3	LABEL MAKER
03/02/2026	3905	U S BANK	02-25-26	47.98	AMAZON MKTPL*GL6WI51F3	CUTTER BLADES
03/02/2026	3905	U S BANK	02-25-26	718.80	WOLTER, INC.	WARRANTY EXTEN GENERAC ST
03/02/2026	3905	U S BANK	02-25-26	16.84	GRAINGER	PIPE REDUCER FITTINGS
03/02/2026	3905	U S BANK	02-25-26	1,041.66	METAL SUPERMARKETS-APPLET	SOFTENER CATWALK METAL
03/02/2026	3905	U S BANK	02-25-26	11.62	MENARDS APPLETON WEST WI	HARDWARE/BATTERIES
03/02/2026	3905	U S BANK	02-25-26	0.90	DNR WS2 EM1 EPAY DEM SRVF	PROCESS FEE SCHULZ
03/02/2026	3905	U S BANK	02-25-26	0.90	DNR WS2 EM1 EPAY DEM SRVF	PROCESS FEE FLOM
03/02/2026	3905	U S BANK	02-25-26	313.18	ZORO TOOLS INC	VENT FANS
03/02/2026	3905	U S BANK	02-25-26	468.80	SQ *RECYCLETHATSTUFF.COM	RECYCLE REGISTERS
03/02/2026	3905	U S BANK	02-25-26	45.00	DNR WS2 EM1 EPAY DEM SALE	LIC RENEWAL FLOM
03/02/2026	3905	U S BANK	02-25-26	1,537.66	EBAY O*10-14275-72253	CHEMICAL PUMP
03/02/2026	3905	U S BANK	02-25-26	3,295.12	LANDIS+GYR TECHNOLOGY,	JAN 2026 METER READS
03/02/2026	3905	U S BANK	02-25-26	17,582.00	WOLTER, INC.	PLATFORM LIFT
03/02/2026	3905	U S BANK	02-25-26	432.00	CORE & MAIN - W1005	Y472896/SERVICE BRASS
03/02/2026	3905	U S BANK	02-25-26	2,200.00	MRA INSTITUTE OF MANAGEM	SALARY PLAN STUDY
03/02/2026	3905	U S BANK	02-25-26	55.88	GRAINGER	PIPE FLANGE/PIPE NIPPLE
03/02/2026	3905	U S BANK	02-25-26	17.82	GRAINGER	PIPE NIPPLES
03/02/2026	3905	U S BANK	02-25-26	36.52	KALAHARI RESORT - WI	ROOM FEES MWOA SHOW
03/02/2026	3905	U S BANK	02-25-26	2,655.00	CORE & MAIN - W1005	Y282778/SERVICE BRASS
03/05/2026	61408	RIESTERER & SCHNELL INC	9238097	10.26	SNOWBLOWER SHEER PINS	
03/05/2026	3879	E H WOLF & SONS INC	484552	327.30	COMPRESSOR OIL	
03/05/2026	3880	FABICK CAT	SIGB0057093	2,722.63	SERVICE CALL - STANDBY GE	NERATOR
03/05/2026	3881	FERGUSON WATERWORKS	4683851	299.00	IMPACT WRENCH	
03/05/2026	61403	MISSISSIPPI LIME COMPANY LLC	CD173967	5,880.42	HYDRATED LIME	
03/05/2026	3885	HYDRITE CHEMICAL COMPANY	2026000010037	7,480.12	SODIUM HYPOCHLORITE	
03/05/2026	3896	PRIMADATA LLC	74036	2,465.78	FEB UTILITY BILL POSTAGE	
03/05/2026	3886	MCMAHON	942145	5,200.00	JAN OAK ST BRIDGE/FOX RIV	ER CROSSING DESIGN SERV
03/05/2026	61408	RIESTERER & SCHNELL INC	9240674	101.59	SCRAPER BLADE - JD SNOWBL	OWER
03/05/2026	3888	MICHEL	496129	253.97	BACKFILL	
03/05/2026	61398	EXCEL ENGINEERING INC	123669	371.12	PERMIT ASSISTANCE 12/7-1/	10
03/12/2026	3914	GRAEF	143424	1,206.00	GIS MAINTENANCE THRU 1/31	
03/12/2026	61422	EVANS TITLE DIVISION	000040257	133.26	OVERPD FINAL ACCOUNT	000003332
03/12/2026	3910	DIVERSIFIED BENEFIT SERVICES INC	470897	79.05	MAR HRA WATER-17 EES @ \$4	.65 EA
03/12/2026	61423	FUDE, LLOYD/JEAN	000044003	28.83	OVERPD FINAL ACCOUNT	000007870
03/12/2026	61420	BRIDGEWOOD LUXURY APARTMENTS	000051873	68.54	OVERPD FINAL ACCOUNT	000026654
03/12/2026	61430	MISSISSIPPI LIME COMPANY LLC	CD176408	5,681.52	HYDRATED LIME	
03/12/2026	61419	BRAZEE'S ACE HARDWARE	65644	19.58	SHOP SUPPLIES	
03/12/2026	61419	BRAZEE'S ACE HARDWARE	65669	132.31	SHOP SUPPLIES	
03/12/2026	3906	BAKER TILLY US LLP	BT3524675	1,260.00	FEB UTILITY AUDIT SERVICE	S
03/19/2026	3942	NORTHERN LAKE SERVICE INC	2603004	126.72	LAB TESTS	
03/19/2026	61450	WISCONSIN PUBLIC SERVICE	5838981712	12.57	PUMPING HEAT MAR 2026	
03/19/2026	61442	BRAZEE'S ACE HARDWARE	65762	27.91	SHOP SUPPLIES	
03/19/2026	61450	WISCONSIN PUBLIC SERVICE	5838981712	163.35	PUMPING HEAT FEB 2026	
03/19/2026	61445	MISSISSIPPI LIME COMPANY LLC	CD178311	5,725.98	HYDRATED LIME	

AP Payment Date	AP Payment Number	AP Vendor Name	AP Invoice Number	AP Transaction Amount	AP Description 01	AP Description 02
03/19/2026	61451	WRWA	03/24-03/27	1,260.00	WRWA CONFERENCE / TRAININ	G
03/19/2026	61450	WISCONSIN PUBLIC SERVICE	5838981712	135.62	PUMPING ELECTRIC FEB 2026	
03/19/2026	61450	WISCONSIN PUBLIC SERVICE	5838981712	10.43	PUMPING ELECTRIC MAR 2026	
03/19/2026	3944	PRIMADATA LLC	74035	628.75	FEB UTILITY BILL PRINTING	
03/26/2026	61467	MISSISSIPPI LIME COMPANY LLC	CD180882	5,651.11	HYDRATED LIME	
03/26/2026	3953	DIVERSIFIED BENEFIT SERVICES INC	473221	24.00	MAR FSA-WATER- 6 EES @\$4.	00 EACH
03/31/2026	4007	U S BANK	03-25-26	55.50	4TE*CULLIGAN WATER CONDIT	LAB WATER
03/31/2026	3950	U S BANK	03-11-26	452.34	BADGER METER INC	FEB 2026 METER READS
03/31/2026	3950	U S BANK	03-11-26	14.34	THE UPS STORE 2376	LAB SHIPPING
03/31/2026	3950	U S BANK	03-11-26	364.91	MARKS PLUMBING PARTS	2262022/SHOP SUPPLIES
03/31/2026	3950	U S BANK	03-11-26	17.24	THE UPS STORE 2376	SHIPPING LEAK TRANSMITTER
03/31/2026	4007	U S BANK	03-25-26	159.13	CINTAS CORP	MATS MOPS DISTRIBUTION
03/31/2026	4007	U S BANK	03-25-26	159.13	CINTAS CORP	MATS MOPS TREATMENT
03/31/2026	3950	U S BANK	03-11-26	33.20	USABLUBOOK	964086/VALVE FOR TEST BEN
03/31/2026	3931	U S BANK	03-11-26	150.00	ASC EMPL SOLTN PRTL ECOM	1ST QTR EAP FEES/428661
03/31/2026	4007	U S BANK	03-25-26	13.00	YCBM.COM PLAN PROF	BOOKING SOFTWARE MAR 2026
03/31/2026	3950	U S BANK	03-11-26	3,369.00	HOMEDEPOT.COM	MINI-SPLIT HEAT PUMP
03/31/2026	3950	U S BANK	03-11-26	125.40	MENARDS APPLETON WEST WI	10 GAUGE WIRE
03/31/2026	4007	U S BANK	03-25-26	6,433.02	HAWKINS INC	LPC-31
03/31/2026	4007	U S BANK	03-25-26	12,250.00	CORE & MAIN - WI005	SMART SHORE
03/31/2026	3950	U S BANK	03-11-26	221.25	USABLUBOOK	964264/TEST BENCH NEW TRU
03/31/2026	3931	U S BANK	03-11-26	76.00	ASC EMPL SOLTN PRTL ECOM	AUDIOGRAMS/428485
03/31/2026	3931	U S BANK	03-11-26	216.28	TDS METROCOM	2/22-3/21 PHONE FEES
03/31/2026	3950	U S BANK	03-11-26	1,773.41	HAWKINS INC	HYDROFULOSILICIC ACID
03/31/2026	3978	U S BANK	03-25-26	449,924.16	LANDIS+GYR TECHNOLOGY,	REGISTER ORDER 2026
03/31/2026	4007	U S BANK	03-25-26	139.00	AMAZON PRIME*3R12Q4KF3	PRIME MEMBERSHIP
03/31/2026	3950	U S BANK	03-11-26	242.73	NCL OF WISCONSIN INC	LAB MEDIA/REAGENTS
03/31/2026	3950	U S BANK	03-11-26	30.97	THE HOME DEPOT #4903	HOLE SAW
03/31/2026	3950	U S BANK	03-11-26	779.18	HAWKINS INC	AMMONIA HYDROXIDE
03/31/2026	4007	U S BANK	03-25-26	389.99	AMAZON.COM*BG2945X82	PRINTER/COPIER
03/31/2026	3950	U S BANK	03-11-26	1,041.66	METAL SUPERMARKETS-APPLET	TREAD PLATE & FLAT BAR
03/31/2026	3950	U S BANK	03-11-26	20.00	IN *ENABLING ELEMENTS, IN	BOOSTER STATION TELE 3-26
03/31/2026	3950	U S BANK	03-11-26	224.55	CALGASONLINE*-----	CALIBRATION GAS
03/31/2026	4007	U S BANK	03-25-26	27.62	GRAINGER	HDPE SHEETS
03/31/2026	3950	U S BANK	03-11-26	(1,041.66)	METAL SUPERMARKETS-APPLET	REFUND TREAD PLATE & FLAT
03/31/2026	3931	U S BANK	03-11-26	273.46	MED*ASPIRUS INC	AUDIOGRAMS
03/31/2026	3931	U S BANK	03-11-26	303.43	U.S. CELLULAR	AIRTIME 2/22-3/21
03/31/2026	3950	U S BANK	03-11-26	(57.29)	METAL SUPERMARKETS-APPLET	REFUND SALES TAX
03/31/2026	4007	U S BANK	03-25-26	161.54	WM SUPERCENTER #2986	SUPPLIES
03/31/2026	3950	U S BANK	03-11-26	1,361.12	USABLUBOOK	964038/DECHLORINATION TAB
03/31/2026	3950	U S BANK	03-11-26	6,414.84	HAWKINS INC	SODIUM PERMANGANATE
03/31/2026	3950	U S BANK	03-11-26	18.00	FESTIVAL FOODS	EMPLOYEE APPRECIATION
03/31/2026	3950	U S BANK	03-11-26	59.12	MARCOS PIZZA - 3607	EMPLOYEE APPRECIATION
03/31/2026	4007	U S BANK	03-25-26	117.32	USABLUBOOK	BALL VALVE
03/31/2026	3950	U S BANK	03-11-26	29.04	MARKS PLUMBING PARTS	2264645/SOAP DISPENSER
Overall - Total				570,138.62		



2025 Water Quality Report

DRAFT

Neenah Water: Quality From the Tap

This is the annual report on the quality of water delivered by the Neenah Water Utility. This report meets the Federal Safe Drinking Water Act (SDWA) requirements for "Consumer Confidence Reports," and contains information on the source of Neenah's water, its constituents, and the health risks associated with the contaminants.

Lake Winnebago is Primary Source of Neenah Drinking Water

The Neenah Water Treatment Plant is supplied by surface water from Lake Winnebago. We also have an emergency intake in the Fox River near Riverside Park. The sources of drinking water, both tap water and bottled water, include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or human activity.

Contaminants that may be present in source water include:

1. Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
2. Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
3. Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff and residential uses.
4. Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff and septic systems.
5. Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which shall provide the same protection for public health.

To obtain a summary of the source water assessment please contact Gary Gorges at 920-886-6196.



HEALTH INFORMATION

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's safe drinking water hotline at 800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbial contaminants are available from the Environmental Protection Agency's safe drinking water hotline at 800-426-4791.

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Dlaim ntawv tshaabzu nuav muaj lug tseemceeb heev nyob rua huv kws has txug cov dlej mej haus. Kuas ib tug paab txhais rua koj, los nrug ib tug kws paub lug.

Term Definition

- AL Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- HA Health Advisory: An estimate of acceptable drinking water levels for a chemical substance based on health effects information.
- HAL Health Advisory Level: The concentrations of a contaminant which, if exceeded, poses a health risk and may require a system to post a public notice. Health Advisories are determined by US EPA.
- HI Hazard Index: Is used to assess the potential health impacts associated with mixtures of contaminants. Hazard Index guidance for a class of contaminants or mixture of contaminants may be determined by the US EPA or Wisconsin Department of Health Services. If a Health Index is exceeded a system may be required to post a public notice.
- Level Found For Disinfection Byproducts: The Level Found for MCL compliance is calculated using the locational running annual average (LRAA) of samples from each monitoring location across the system.
- MCL Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- MCLG Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- MRDL Maximum Residual Disinfectant Level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that the addition of a disinfectant is necessary for control of microbial contaminants.
- MRDLG Maximum Residual Disinfectant Level Goal: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- mrem/year Millirems per year (a measure of radiation absorbed by the body)
- NTU Nephelometric Turbidity Units
- pCi/l Picouries per liter (a measure of radioactivity)
- ppm Parts per million, or milligrams per liter (mg/l)
- ppb Parts per billion, or micrograms per liter (ug/l)
- ppt Parts per trillion, or nanograms per liter (ng/l)
- RPHGS Recommended Public Health Groundwater Standards: Groundwater standards proposed by the Wisconsin Department of Health Services. The concentration of a contaminant which, if exceeded, poses a health risk and may require a system to post a public notice.
- SMCL Secondary drinking water standards or Secondary Maximum Contaminant Levels drinking water. The SMCLs do not represent health standards.
- TCR Total Coliform Rule
- TT Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.

Detected Contaminants

Your water was tested for many contaminants last year. We are allowed to monitor for some contaminants less frequently than once a year. The following tables list only those contaminants which were detected in your water. If a contaminant was detected last year, it will appear in the following tables without a sample date. If the contaminant was not monitored last year, but was detected within the last 5 years, it will appear in the tables below along with the sample date.

Disinfection Byproducts

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
HAA5 (ppb)	D10	60	60	23	18–24		No	By-product of drinking water chlorination
TTHM (ppb)	D10	80	0	44.3	28.1–50.1		No	By-product of drinking water chlorination
HAA5 (ppb)	D16	60	60	22	15–27		No	By-product of drinking water chlorination
TTHM (ppb)	D16	80	0	44.8	26.9–46.2		No	By-product of drinking water chlorination
HAA5 (ppb)	D17	60	60	24	17–29		No	By-product of drinking water chlorination
TTHM (ppb)	D17	80	0	46.7	28.1–55.7		No	By-product of drinking water chlorination
HAA5 (ppb)	D4	60	60	25	18–28		No	By-product of drinking water chlorination
TTHM (ppb)	D4	80	0	48.7	36.6–49.7		No	By-product of drinking water chlorination

Inorganic Contaminants

Contaminant (units)	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
ARSENIC (ppb)	10	N/A	0	0	2021	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
BARIUM (ppm)	2	2	0.006	0.006		No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
CHROMIUM (ppb)	100	100	1	1	2021	No	Discharge from steel and pulp mills; Erosion of natural deposits
FLUORIDE (ppm)	4	4	0.7	0.7		No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories

Inorganic Contaminants *(continued)*

Contaminant (units)	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
NICKEL (ppb)	100	N/A	0.55	0.55		No	Nickel occurs naturally in soils, ground water and surface waters and is often used in electroplating, stainless steel and alloy
NITRATE (NO3-N) (ppm)	10	10	1.10	1.10		No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
SODIUM (ppm)	N/A	N/A	13.00	13.00		No	N/A

Contaminant (units)	Action Level	MCLG	90th Percentile Level Found	Range	# of Results	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
COPPER (ppm)	AL=1.3	1.3	0.048	0.0043 – 0.0600	0 of 30 results were above the action level		No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
LEAD (ppb)	AL=15	0	10.00	0.00 – 12.00	0 of 30 results were above the action level		No	Corrosion of household plumbing systems; Erosion of natural deposits

Synthetic Organic Contaminants including Pesticides and Herbicides

Contaminant (units)	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
ATRAZINE (ppb)	3	3	0	0	2023	No	Runoff from herbicide used on crops
HEXACHLOROCYCLOPENTADIENE (ppb)	50	50	0.000	0.000	2023	No	Discharge from chemical factories

Radioactive Contaminants

Contaminant (units)	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2025)	Violation	Typical Source of Contaminant
RADIUM, (226+228) (pCi/l)	5	0	1.3	1.3	2023	No	Erosion of natural deposits
COMBINED URANIUM (ug/l)	30	0	0	0	2023	No	Erosion of natural deposits

Unregulated Contaminants

Unregulated contaminants are those for which the EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist the EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted. The EPA requires us to participate in this monitoring. The EPA requires this report to list all unregulated contaminants that have been detected within the past 5 years.

Contaminant (units)	Level Found	Range	Sample Date (if prior to 2025)
METOLACHLOR (DUAL) (ppb)	0.02	0.01 - 0.02	2023
METOLACHLOR (DUAL) (ppb)	0.09	0.00 - 0.09	2020

PFAS Contaminants with a Recommended Health Advisory Level

Perfluoroalkyl and polyfluoroalkyl substances (PFAS) are a large group of human-made chemicals that have been used in industry and consumer products worldwide since the 1950's. The following table lists PFAS contaminants which were detected in your water and that have a Recommended Public Health Groundwater Standard (RPHGS) or Health Advisory Level (HAL). There are no violations for detections of contaminants that exceed the RPHGS or HAL. The RPHGS are levels at which concentrations of the contaminant present a health risk and are based on guidance provided by the Wisconsin Department of Health Services.

Note: The recommended health-based levels in the table below were in effect in 2024. These levels were revised by WDHS in 2025. They can be found at <https://www.dhs.wisconsin.gov/water/gws.htm>.

Typical Source of Contaminant: Drinking water is one way that people can be exposed to PFAS. In Wisconsin, two-thirds of people use groundwater as their drinking water source. PFAS can get in groundwater from places that make or use PFAS and release from consumer products in landfills.

Turbidity Monitoring

In accordance with s.NR810.29, Wisconsin Administrative Code, the treated surface water is monitored for turbidity to confirm that the filtered water is less than 0.3NTU. Turbidity is a measure of the cloudiness of water. We monitor for it because it is a good indicator of the effectiveness of our filtration system. During the year, the highest single entry point turbidity measurement was 0.13NTU. The lowest monthly percentage of samples meeting the turbidity limits was 100 percent.

PFAS Contaminants with a Recommended Health Advisory Level *(continued)*

Contaminant (units)	RPHGS or HAL (ppt)	Level Found	Range	Sample Date (if prior to 2025)
PFBS (ppt)	450,000	0.73	0.68 - 0.73	2023
PFHXS (ppt)	40	0.49	0.45 - 0.49	2023
PFOS (ppt)	20	1.00	1.00	2023
PFOA (ppt)	20	1.30	0.92 - 1.30	2023
PFHXA (ppt)	150,000	1.40	1.10 - 1.40	2023
PFOA and PFOS Total (ppt)	20	2.30	1.92 - 2.30	2023

Contaminants with a Public Health Ground Water Standard, Health Advisory Level or a Secondary Maximum Contaminant Level

The following table lists contaminants which were detected in your water and that have either a Public Health Groundwater Standard (PHGS), Health Advisory Level (HAL) or a Secondary Maximum Contaminant Level (SMCL), or both. There are no violations for detections of contaminants that exceed Health Advisory Levels, Public Health Groundwater Standards or Secondary Maximum Contaminant Levels. Secondary Maximum Contaminant Levels are levels that do not present health concerns but may pose aesthetic problems such as objectionable taste, odor, or color. Public Health Groundwater Standards and Health Advisory Levels are levels at which concentrations of the contaminant present a health risk.

Contaminant (units)	SMCL (ppm)	HAL (ppm)	Level Found	Range	Sample Date (if prior to 2025)	Typical Source of Contaminant
SULFATE (ppm)	250		27	27		Runoff/leaching from natural deposits, industrial wastes

Additional Information on Service Line Materials

We developed an inventory of service lines connected to our distribution system. You can access the service line inventory at <https://www.ci.neenah.wi.us/departments/water-department/water-quality/lead-services/>. or by calling 920-886-6191.

Opportunity for Input on Decisions Affecting Your Water Quality

The Neenah Water Commission meets at 4:30 pm on the third Monday of each month. Meetings are in the Hauser Room at City Hall, 211 Walnut Street, Neenah.

Additional Information

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Neenah Water Utility is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact Neenah Water Utility (Gary Gorges at 920-886-6196). Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at

<https://www.epa.gov/safewater/lead>.

OTHER COMPLIANCE

	Violation
Violation of the Terms of a Variance, Exemption, or Administrative or Judicial Order	None
Noncompliance with Recordkeeping and Compliance Data	None

For more information on any topic in this report, call the numbers listed below:

Plant Manager, Gary Gorges:

920-886-6196

[E-mail: ggorges@neenahwi.gov](mailto:ggorges@neenahwi.gov)

Water Quality, Treatment, Leaks and Main Breaks:

920-886-6190

Billing Questions, Name Changes, and Final Readings:

920-886-6145

Meter Change Appointments:

920-886-6180

Director's Report
April 20, 2026

1. Water Loss Report.
2. The following applicable items were approved at the April 16, 2026 Board of Public Works meeting:
 - Award Contract 4-26, Concrete Pavement and Sidewalk Repair, to Jim Fischer, Inc., in the amount of \$251,505.00. The total amount attributable to Water is \$11,323.25.

Award Contract 5-26, HMA Pavement Repair, to MCC, Inc., in the amount of \$189,910.62. The total amount attributable to Water is \$21,511.11.
3. Solar Installation Update.
4. Graef has indicated that ESRI will no longer be licensing some of the components required to support our GIS in the future. Staff are working with Graef, ESRI, VertiGIS, and Neenah staff to develop a plan to transition to City servers.
5. The next regular Waterworks Commission meeting is scheduled for Monday, May 18, 2026.

**NEENAH WATER UTILITY
PRODUCTION/UNBILLED WATER REPORT**

**THREE MONTH TOTALS
(1000 GALLONS)**

USAGE PERIOD	RAW WATER	FINISHED WATER	BILLED WATER	WATER LOSS ACCOUNTED	WATER LOSS UNACCOUNTED	% WATER LOSS UNACCOUNTED
CURRENT THREE MONTHS (December, January, February)	348,390	331,970	233,925	32,199	65,846	19.83%
MOST RECENT THREE MONTHS (November, December, January)	348,350	333,060	246,586	30,600	55,874	16.78%
1 YEAR AGO (December, January, February)	334,490	320,740	234,642	17,673	68,425	21.33%

NOTES:

Raw water is the total amount of raw water withdrawn from Lake Winnebago / Fox River during the indicated period.

Finished water is the total amount of water entering the distribution system during the indicated period

Billed water is the total usage during the indicated period.

Water loss accounted includes internal plant usage, estimated loss from known main breaks and service leaks, and hydrant flushing.

Water loss unaccounted is calculated by subtracting the billed water and water loss accounted from the finished water.

**DAILY AVERAGE
(MGD)**

USAGE PERIOD	RAW WATER	FINISHED WATER
Feb, 2026	4.00	3.79
Jan, 2026	3.81	3.63
Feb, 2025	3.90	3.73

Neenah Water Utility - Industrial Tower Solar Array

Months in Operation	Dates			Usage (kWh)			Solar Array Output (kWh)			Generation (kWh) [\$0.15376/kWh Usage + \$0.0462/kWh Excess Gen. - Meter Fees]	
	From	To	Days	In Reading	Out Reading	Usage	In Reading	Out Reading	Generation	Net Usage (Generation)	Estimated Net Savings + Surplus
	12/13/2021	12/22/2021	8	65710	66027	317	0	111	111	206	\$ 14.19
1	12/22/2021	1/24/2022	33	66027	67607	1580	111	730	619	961	\$ 79.83
2	1/24/2022	2/23/2022	30	67607	69322	1715	730	1427	697	1018	\$ 90.32
3	2/23/2022	3/24/2022	29	69322	70886	1564	1427	2424	997	567	\$ 130.02
4	3/24/2022	4/23/2022	30	70886	72295	1409	2424	3328	904	505	\$ 117.67
5	4/23/2022	5/24/2022	31	72295	73281	986	3328	4576	1248	(262)	\$ 139.57
6	5/24/2022	6/24/2022	31	73281	73902	621	4576	5941	1365	(744)	\$ 111.80
7	6/24/2022	7/23/2022	29	73902	74477	575	5941	7226	1285	(710)	\$ 104.39
8	7/23/2022	8/23/2022	31	74477	75079	602	7226	8545	1319	(717)	\$ 108.14
9	8/23/2022	9/22/2022	30	75079	75663	584	8545	9704	1159	(575)	\$ 99.79
10	9/22/2022	10/22/2022	30	75663	75869	206	9704	10689	985	(779)	\$ 58.50
11	10/22/2022	11/23/2022	32	75869	76854	985	10689	11506	817	168	\$ 106.05
12	11/23/2022	12/23/2022	30	76854	78267	1413	11506	11877	371	1042	\$ 47.24
13	12/23/2022	1/25/2023	33	78267	79918	1651	11877	12203	326	1325	\$ 48.16
14	1/25/2023	2/22/2023	28	79918	81361	1443	12203	12924	721	722	\$ 109.19
15	2/22/2023	3/23/2023	29	81361	82835	1474	12924	13752	828	646	\$ 125.59
16	3/23/2023	4/22/2023	30	82835	84109	1274	13752	14960	1208	66	\$ 183.96
17	4/22/2023	5/24/2023	32	84109	85162	1053	14960	16144	1184	(131)	\$ 166.09
18	5/24/2023	6/23/2023	30	85162	85772	610	16144	17584	1440	(830)	\$ 130.54
19	6/23/2023	7/22/2023	29	85772	86338	566	17584	18908	1324	(758)	\$ 120.49
20	7/22/2023	8/24/2023	33	86338	86982	644	18908	20427	1519	(875)	\$ 137.68
21	8/24/2023	9/22/2023	29	86982	87559	577	20427	21529	1102	(525)	\$ 111.36
22	9/22/2023	10/20/2023	28	87559	88145	586	21529	22275	746	(160)	\$ 95.86
23	10/20/2023	11/21/2023	32	88145	88900	755	22275	23003	728	27	\$ 110.03
24	11/21/2023	12/22/2023	31	88900	91178	2278	23003	23506	503	1775	\$ 75.50
25	12/22/2023	1/24/2024	33	91178	95362	4184	23506	23743	237	3947	\$ 35.39
26	1/24/2024	2/21/2024	28	95362	97057	1695	23743	24370	627	1068	\$ 97.14
27	2/21/2024	3/23/2024	31	97057	98313	1256	24370	25582	1212	44	\$ 189.15
28	3/23/2024	4/24/2024	32	98313	99494	1181	25582	26760	1178	3	\$ 183.74
29	4/24/2024	5/23/2024	29	99494	212	718	26760	28043	1283	(565)	\$ 132.55
30	5/23/2024	6/25/2024	33	212	885	673	28043	29357	1314	(641)	\$ 128.06
31	6/25/2024	7/25/2024	30	885	1482	597	29357	30682	1325	(728)	\$ 119.52
32	7/25/2024	8/26/2024	32	1482	2121	639	30682	32109	1427	(788)	\$ 128.26
33	8/26/2024	9/25/2024	30	2121	2718	597	32109	33358	1249	(652)	\$ 116.67
34	9/25/2024	10/24/2024	29	2718	3353	635	33358	34588	1230	(595)	\$ 120.59
35	10/24/2024	11/22/2024	29	3353	4038	685	34588	35205	617	68	\$ 95.91
36	11/22/2024	12/24/2024	32	4038	5832	1794	35205	35662	457	1337	\$ 70.35
37	12/24/2024	1/24/2025	31	5832	10100	4268	35662	36265	603	3665	\$ 93.50
38	1/24/2025	2/22/2025	29	10100	14082	3982	36265	36693	428	3554	\$ 69.80
39	2/22/2025	3/25/2025	31	14082	18332	4250	36693	37785	1092	3158	\$ 180.64
40	3/25/2025	4/24/2025	30	18332	21591	3259	37785	38843	1058	2201	\$ 175.02
41	4/24/2025	5/22/2025	28	21591	22225	634	38843	40022	1179	(545)	\$ 121.27
42	5/22/2025	6/24/2025	33	22225	22936	711	40022	41332	1310	(599)	\$ 135.51
43	6/24/2025	7/25/2025	31	22936	23562	626	41332	42642	1310	(684)	\$ 124.17
44	7/25/2025	8/25/2025	31	23562	24184	622	42642	43902	1260	(638)	\$ 122.04
45	8/25/2025	9/23/2025	29	24184	24790	606	43902	45090	1188	(582)	\$ 117.72
46	9/23/2025	10/22/2025	29	24790	25398	608	45090	46100	1010	(402)	\$ 112.33
47	10/22/2025	11/20/2025	29	25398	26062	664	46100	46893	793	(129)	\$ 112.99
48	11/20/2025	12/23/2025	33	26062	27857	1795	46893	47329	436	1359	\$ 70.90
49	12/23/2025	1/26/2026	34	27857	29976	2119	47329	47850	521	1598	\$ 91.06
50	1/26/2026	2/23/2026	28	29976	31797	1821	47850	48755	905	916	\$ 160.03
51	2/23/2026	3/24/2026	29	31797	33540	1743	48755	49655	900	843	\$ 159.08
										15210	\$ 4,939.19

Number of Full Months in Operation		51
Cost of System (Less Incentives)	\$	10,183.00
Projected Payback (Years)		8.76
Total Cost of System	\$	22,886.00
Incentives	\$	12,703.00
Net Cost of System	\$	10,183.00